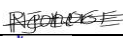





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| Created | 01/01/2019 | Review | 03/01/2024 | Next Review | 03/01/2025 |
| Revision | 00 | Doc Ref No: | ECWL/WBM/LV1/001/PST04 | | |
| Author | Quality Manager |  | | | |
| Reviewer | Technical Manager |  | Operations Manager |  | |
| Approver | Managing Director |  | | | |

QUALITY POLICY STATEMENT

Ebenezer Commercial Works Limited (ECWL) is committed to provision of safe road works and axle load Inspection services in an efficient way that Meets contractual, Applicable legal, statutory requirements and ISO/IEC 17020:2012 & ISO 9001:2015 requirements..

In pursuit of this commitment, the Organization shall ensure: -

- ❖ That our Methods of inspection are reliable and impartial and are implemented following good professional practice.
- ❖ Quality Objectives are established, annually, measured, monitored, communicated, and updated as appropriate.
- ❖ Quality Management System is integrated to all our Inspection activities and is continually reviewed to improve its effectiveness.
- ❖ Members of ECWL staff are performing as a team with integrity, accountability, and reliability, while paying special attention to details in safety and security requirements of our customers.
- ❖ All vehicles passing the Inspection facilities are accounted for, through Weighing, permits verifications and Census recording to define if they are empty and allowed to proceed. All overloaded vehicles to follow the prosecution procedure to compliance as required within the Contract period.
- ❖ Commitment to continuous improvement by periodically carrying out internal audits, management reviews and customer feedback surveys which provides a framework for measuring and improving on our operations.
- ❖ Use of preventive practices at all levels so as to ensure reliable risk management by identifying potential risks and coming up with mitigation measures.

This Quality Policy will be reviewed periodically to ensure that it reflects the priorities of our clients, customers other Stakeholders, and the changing Quality Management System principles.



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NAOMI KAIRU
CHIEF EXECUTIVE OFFICER

Dated: 3rd January 2024