Ebenezer Commercial Works Ltd. Innovation. Integrity. Performance	Created	01/01/2021	Review	05/01/2026	Next Review	05/01/2027
	Revision	00	Doc Ref No:		ECWL/WBM/LV1/001/PST01	
	Author	Hr Manager				
	Reviewer	Quality Manager		Operations Manager		
	Approver	Managing Director				

IMPARTIALITY POLICY STATEMENT

Ebenezer Commercial Works Limited is committed to the ensuring that the Inspection services are undertaken as per the requirements of **ISO/IEC 17020:2012** international standard. The management of Ebenezer Commercial Works Limited shall not allow commercial, financial, or other pressures to compromise impartiality. This commitment shall be achieved through:

- ❖ Ensuring that all ECWL Personnel Manage and Minimize situations where a risk to impartiality may arise, potential conflict of interest could exist or be seen to exist.
- ❖ Ensuring that its inspection services are undertaken for all transporters in a manner that preserves objectivity, freedom from conflict of interest, freedom from bias, and lack of prejudice.
- ❖ Identification of risks to impartiality that arise from its activities, relationships or relationships of personnel and institute effective risk mitigation measures.
- ❖ Maintenance of operating procedures and internal controls to ensure impartiality and independence.
- ❖ Continuously engage and train its staff members on matters of impartiality and upholding the principles of impartiality and independence.

ECWL Will Update this Policy at least on annual basis in consultation with Staff and stakeholders.

NAOMI KAIRU
CHIEF EXECUTIVE OFFICER

Dated: **5th January 2026**

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00	1/01/2021	(Original version)